

MFN Working Groups

Microinsurance Working Group

In collaboration with the Microinsurance Centre and the International Fund for Agricultural Development, MFN has started to work on development of technical tools and manuals related to microinsurance. By the year 2010, the Working Group aims to have finalised the tools and manuals, ready to contribute to the promotion of microinsurance products among the microfinance institutions around the world. In addition, the Working Group members meet monthly to learn and discuss a variety of topics related to microinsurance product design and management.

Micorinsurance Working Group Quarterly Note No. 2 36.21 Kb

Microinsurance Working Group Quarterly Note No. 1 39.43 Kb / French

Closed Working Groups

Staff Incentives Working Group

In collaboration with MicroSave-Africa and CGAP, MFN studied how to develop effective staff incentive schemes. Through these efforts, the MFN carried out a worldwide survey to analyse the existing staff incentive schemes of microfinance institutions in terms of their overall design features (especially if they have incorporated social performance indicators), their comprehensiveness, and their effectiveness in achieving the intended results.

Publications from the working group

USAID Speaker's Corner on Staff Incentives Compilation 1.18 Mb (April 2008)

The Role of Staff Incentive Schemes in Balancing Social and Financial Goals 43.52 Kb (March 2008) - [click here for full report](#)

Staff Incentive Schemes in Practice: Findings from a Global Survey of Microfinance Institutions 195.42 Kb (September 2005)

A Toolkit for Designing and Implementing Staff Incentive Schemes 2.33 Mb (April 2005)

Transformation Working Group

A group of MFN members, who were going through or planning to go through the transformation process, joined this Working Group to study the

content of the recent joint World Bank/MFN publication, "Transforming Microfinance Institutions: Providing Full Financial Services to the Poor". The Working Group members discussed their challenges with the authors of the book.

Pro-Consumer Policies Working Group

This group aimed to raise the level of awareness of consumer protection and to increase the transparency among Network members on consumer protection issues. With the support of the SEEP Network Consumer Protection Working Group and ACCION International, MFN members adopted a pro-consumer pledge in 2004. The Working Group is closed but MFN is still working on this important initiative, in collaboration with the SEEP Network Working Group, in search of the effective ways to implement the pro-consumer pledge.

"MFN Pro-Consumer Pledge" (November 2004) English / Spanish / French